

KWIK

ride

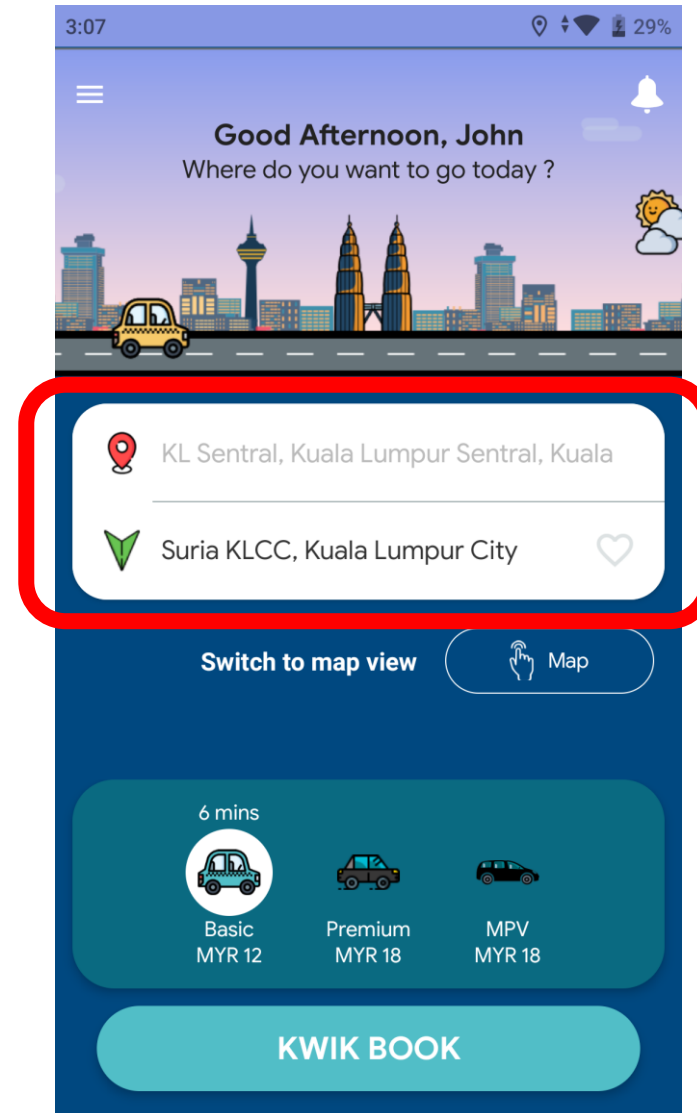
RIDER RIDE BOOKING GUIDE



This is the home screen of your rider app.

To start booking, do enter your Pick-Up and Drop-Off location.

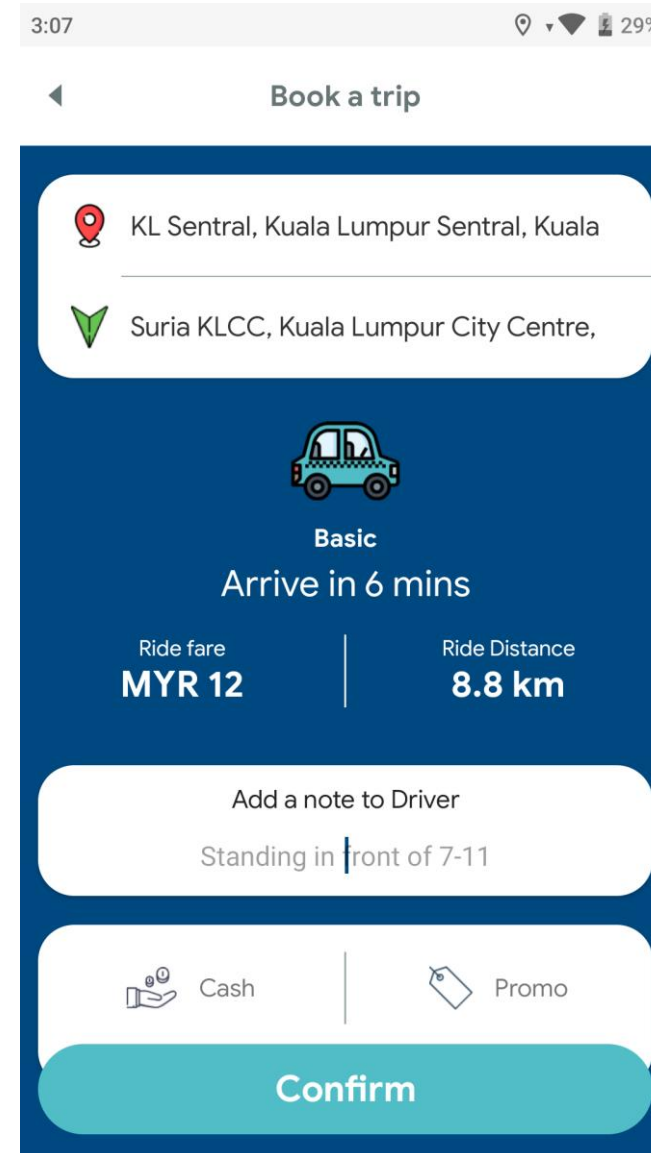
Once you've picked your preferred ride options (Basic, Premium, MPV), tap on **KWIK BOOK**.



Now, you can preview the ride fare and the distance for the ride.

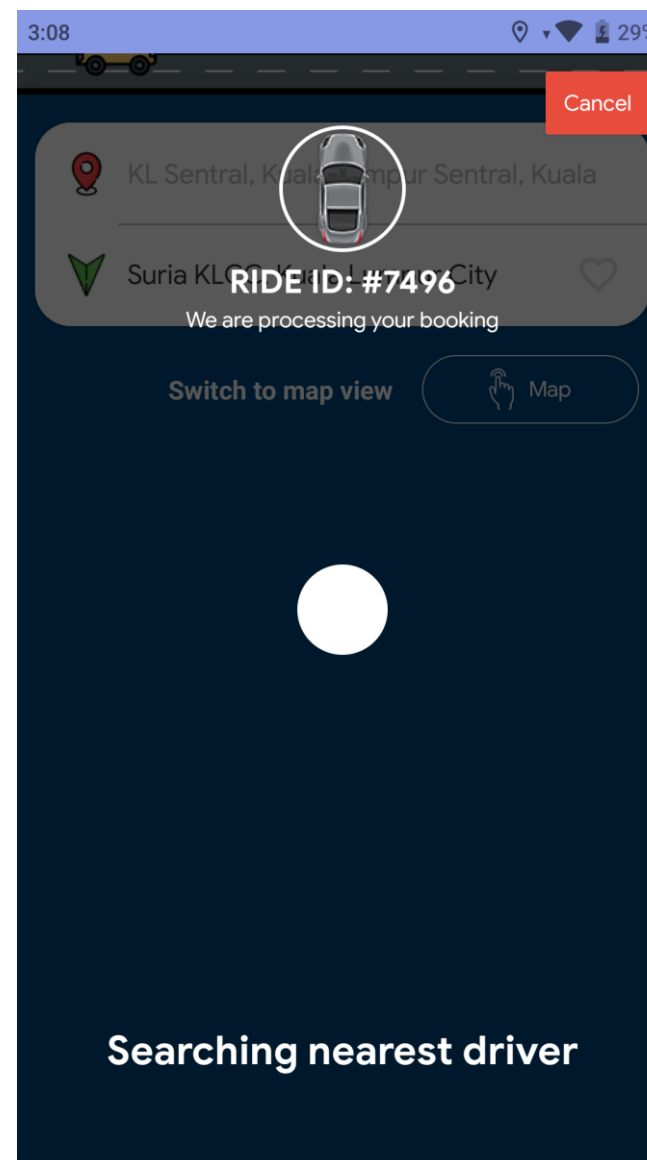
You can add a note for the driver for any special needs or booking for someone else.

You can even choose your preferred payment method and enter a promo code (if available) before confirm your ride.



Your ride is now confirmed and drivers will be alerted of your booking.

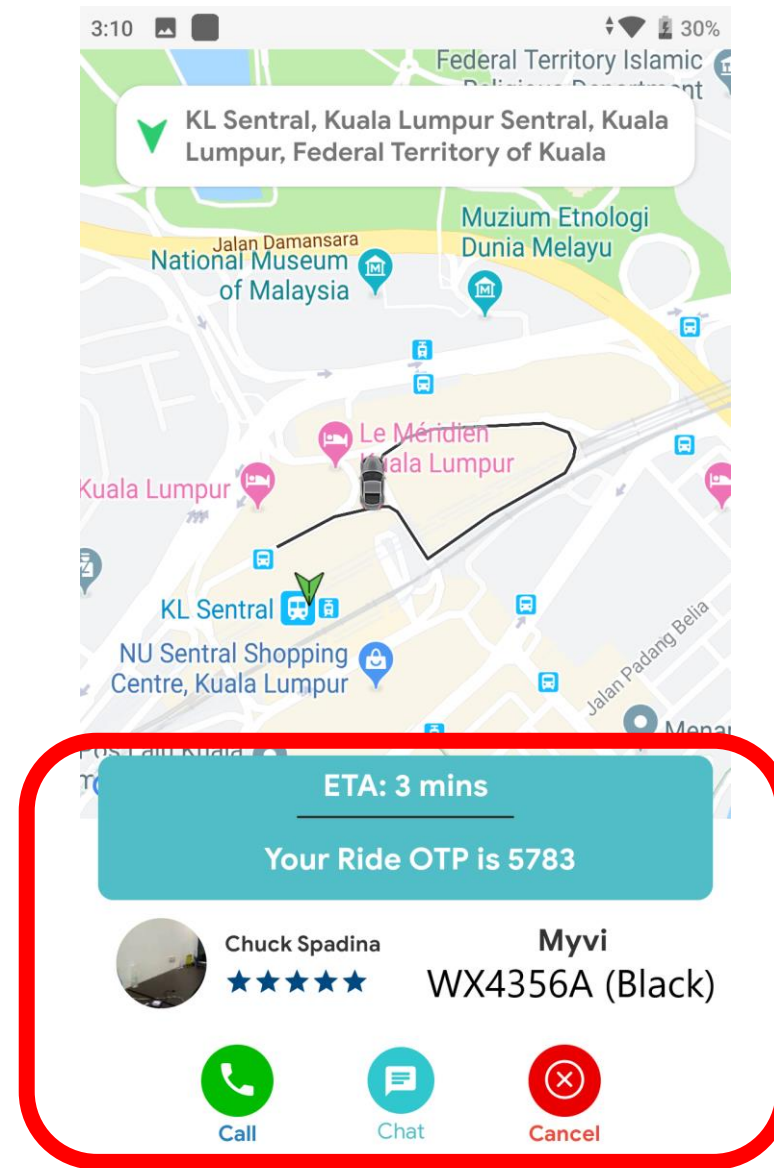
Please be patient as it may take some time for drivers to accept your ride.



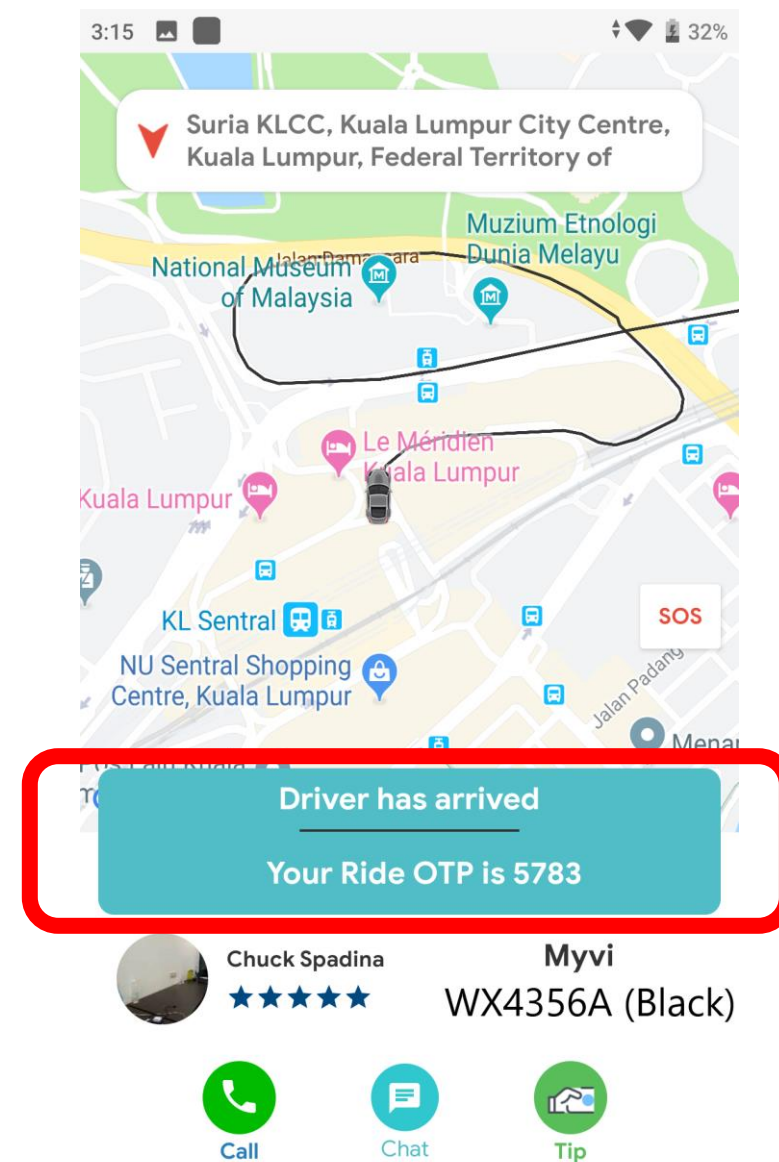
Your ride is now accepted, please do stand-by at your pick-up location for the driver to pick you up.

You can view the driver's ETA to your pick-up point, driver's name, rating, and the vehicle details.

You can even call and send a chat message to the driver.

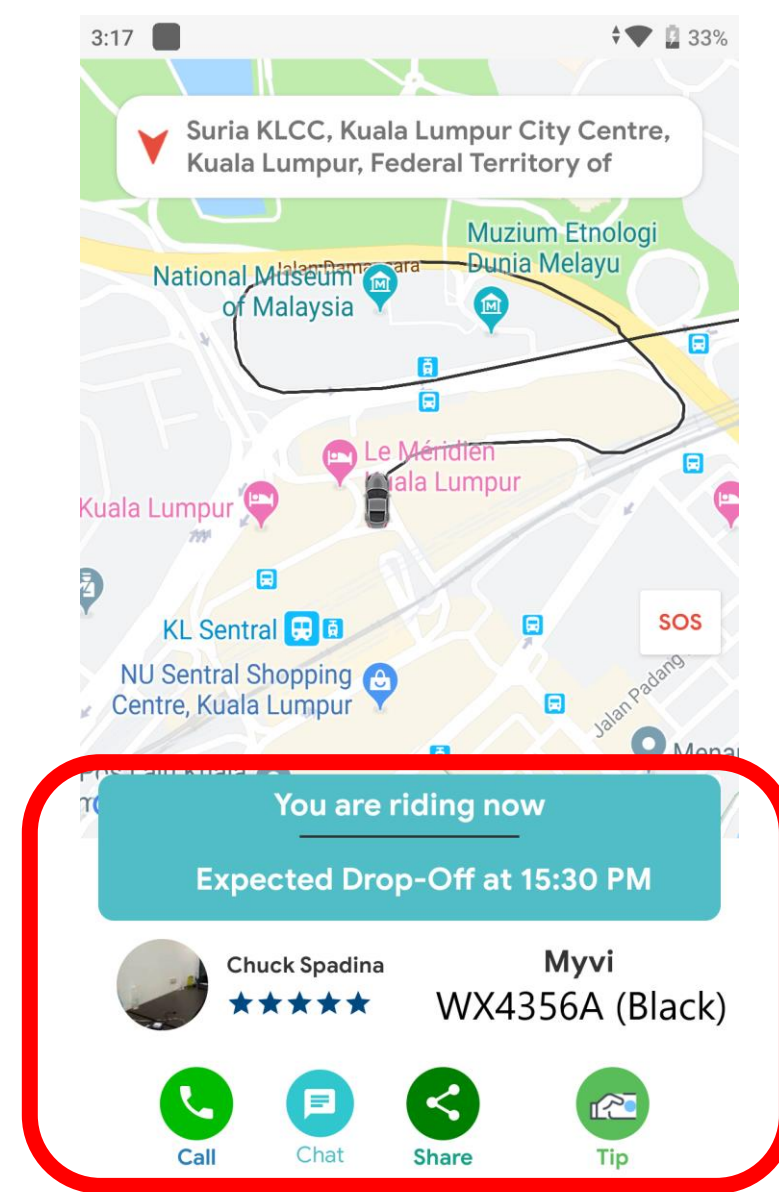


Once your driver has arrived, please do provide your ride OTP to your driver as soon as you get in the vehicle so that the ride can begin.



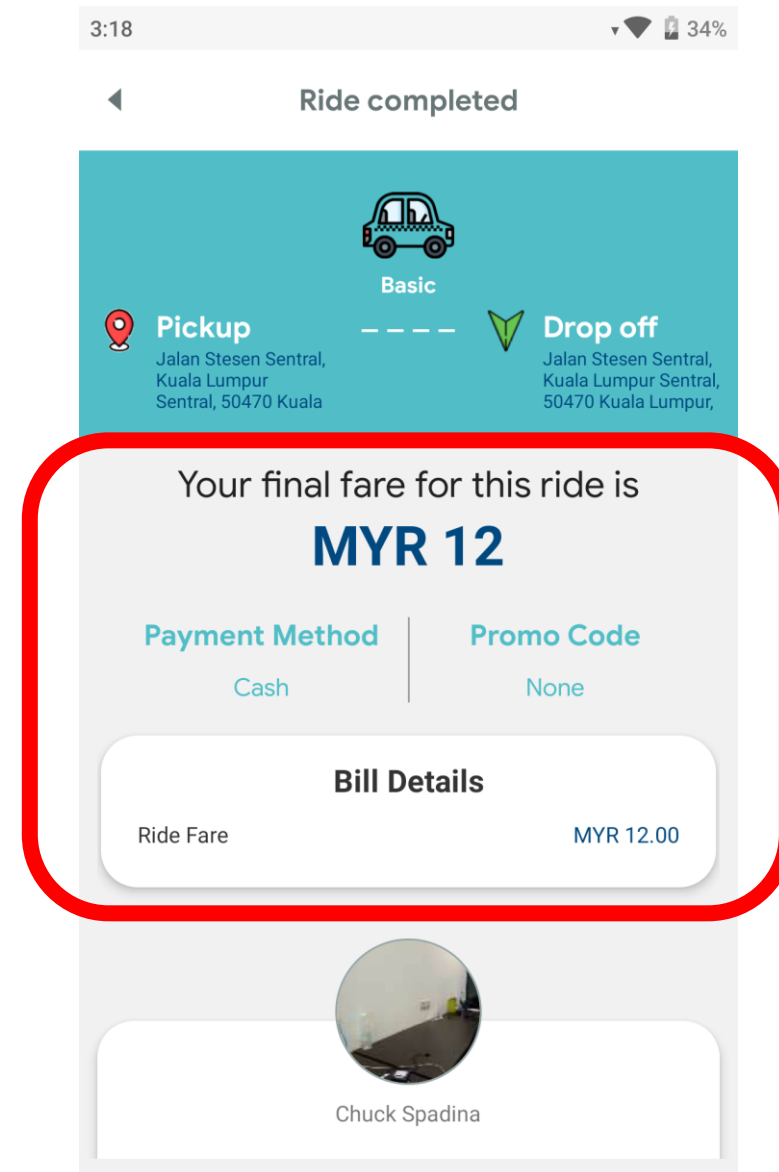
Your ride has started, now you can check your expected drop-off time when arriving at your destination.

If you have a good experience with our driver, you can tip the driver for their excellent service.



Once you have reached your destination, please do pay the final fare to the driver.

You can review your payment method, promo code used and also the fare details.



If you have encountered any issues during your ride, please do not hesitate to contact us with these details below.

014 395 2996

or

<https://www.kwikride.com/contact/>

THANK YOU FOR READING

